



February 8, 2012

Animal Rescue League of Iowa  
Attn: Elizabeth Dunbar, Director  
5452 Northeast 22<sup>nd</sup> Street  
Des Moines, IA 50313

Dear Ms. Dunbar:

We appreciate your letter detailing the exceptional work your organization accomplishes by rescuing innocent animals. We especially admire that you strive to help every animal in need and hope you never have to turn away a vulnerable, furry friend.

Likewise, we also strive to never turn away an eligible organization in need. Southwest Airlines' Charitable Donation policy states that all requests for donations must be submitted 45 days prior to the requesting organization's event date. We received your request 30 days prior to your event. Additionally, a standard donation is two round-trip passes. Your organization requested 10 round-trip passes.

Although your request falls outside the parameters of our charitable donation policy, we feel compelled to help your cause in any way possible. Enclosed you will find two round-trip passes good for transportation between any two cities Southwest Airlines serves within the continental U.S.

We hope that every donation we make can help an organization build a foundation for a better tomorrow. In your case, we know this donation will literally help build the foundation of a loving home for many animals in need. We wish you luck and hope that now and in the future Southwest Airlines can be a part of helping you achieve your goals.

Sincerely,

Stacey J. Haseleu  
Charitable Giving Department  
Southwest Airlines

Enclosure